

Required TestNav Updates for Chromebook Users - SY2025-26

Google is discontinuing support for native, legacy Chrome Apps. In response to this change, TestNav has released the TestNav Web App for ChromeOS and retired the legacy TestNav Chrome App.

This guide is intended to walk the Technology Coordinator through uninstalling the legacy TestNav Chrome App and installing the new TestNav Web App for ChromeOS. These steps are required for all Chromebook users before administering the Spring 2026 DC CAPE Assessment.

STEP 1: Uninstalling Legacy TestNav Chrome App

Before completing installation, **LEAs must uninstall the legacy TestNav Chrome App**. This can be done following the directions below:

1. **Sign in to the [Google Admin console](#)**: Use an administrator account to access the Admin console.
2. **Navigate to the app**: Go to Menu > Devices > Chrome > Apps & Extensions > Kiosks
3. **Locate and select the app**: Select the applicable Organizational Unit, and select TestNav
4. **Initiate the uninstall process**: Click on the app and then change the dropdown from Installed to Not Installed
5. **Confirm the uninstallation**: Click "Save" in the upper right corner.
6. Instructions for the installation of TestNav on ChromeOS devices are included in Step 2 and can also be found on the [TestNav Support Portal](#).

The screenshot shows the Google Admin console interface. The left sidebar contains a menu with 'Devices' circled in red and labeled '1', 'Chrome' circled in red and labeled '2', and 'Apps & extensions' circled in red and labeled '3'. The main content area is titled 'Apps & Extensions' and has a 'Kiosks' tab circled in red and labeled '4'. Below the 'Kiosks' tab, there is a table of installed apps. The table has columns for 'App', 'Installation policy', and 'Version pinning'. Two apps are listed: 'TestNav' (ID: mdmkkictmmkgmpkmdkkih2ggogpicma) and 'Home - TestNav' (ID: https://home.testnav.com/). Red arrows point to the 'Installed' status of both apps, with the first arrow labeled 'Old TestNav app' and the second arrow labeled 'New TestNav app'.

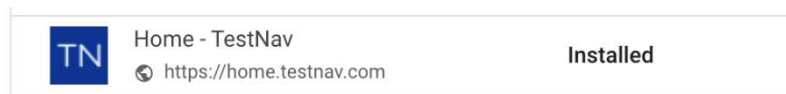
STEP 2: install the new TestNav Web App for ChromeOS.

This app must be installed using the [Google Admin console](#).

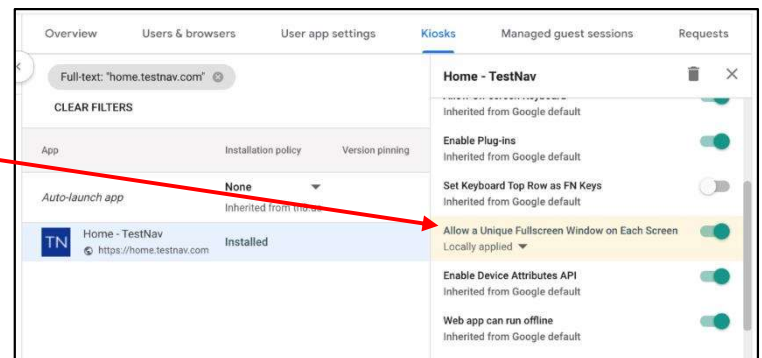
1. Sign in to the [Google Admin console](#).
2. Navigate to Menu > Devices > Chrome > Apps & Extensions > Kiosks
3. Select the **organizational unit** for which you want the TestNav app & extension to be added. If you want to add for all users, select the top-level organizational unit.
4. Select the **yellow + (plus) button** at the bottom right corner to expand to see additional yellow buttons. Select the **Add by URL** button and enter <https://home.testnav.com/>.
5. Select **Save**. Google will then prompt you to allow permissions to this app. Select **Agree**.



Once saved, the new TestNav Web App for ChromeOS appears in the app list as seen below.

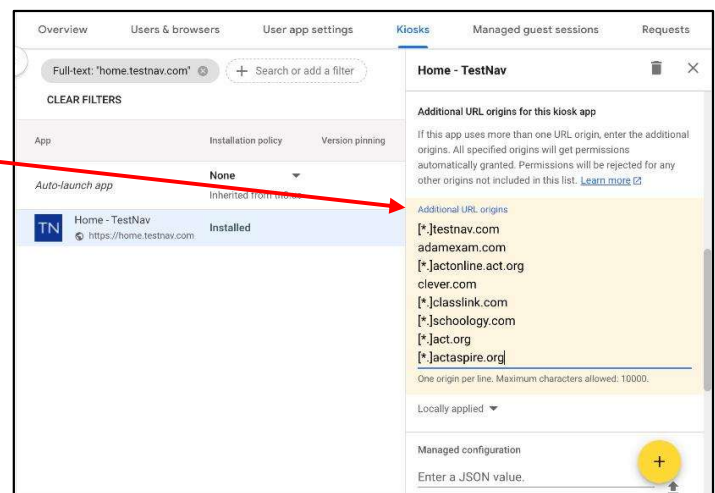


6. Select the TestNav app and scroll down the right-side bar to enable **Allow a Unique Fullscreen Window on Each Screen**.
7. Scroll down further on the right-side bar to **Additional URL origins** field to add the following URLs.



These additional URLs must be added for the TestNav Web App to function correctly

- [*.]testnav.com
- adamexam.com
- [*.]actonline.act.org
- clever.com
- [*.]classlink.com
- [*.]schoolology.com
- [*.]act.org
- [*.]actaspire.org

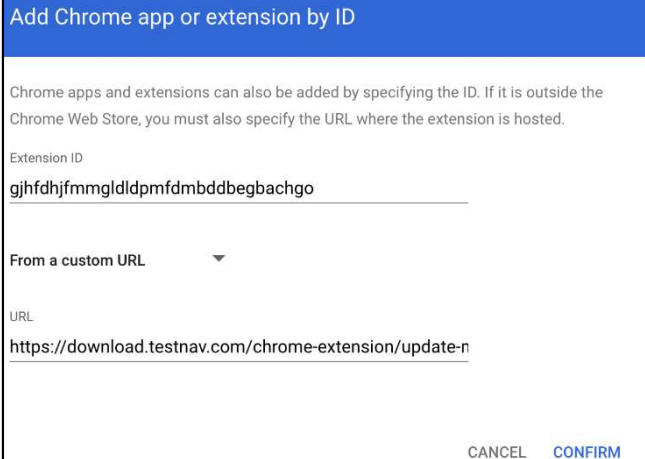


8. Scroll down further on the right-side bar to the **Extension** section.
9. Click **ADD EXTENSION** and from the pop-up list, select **Add from a custom URL** and the **Add Chrome app or extension by ID** dialog box opens.
10. Select **From the Chrome Web Store**, which will expand the menu to show an additional selection of **From a custom URL**. Select **From a custom URL**.
11. Enter the following **Extension ID** and the **URL** and then click **Confirm**:

Extension ID: gjhfdhjfmngldldpmdfmbddbegbachgo

URL: https://download.testnav.com/chrome-extension/update-manifest.xml

12. Click the **SAVE** button located at the top right corner.



Add Chrome app or extension by ID

Chrome apps and extensions can also be added by specifying the ID. If it is outside the Chrome Web Store, you must also specify the URL where the extension is hosted.

Extension ID
gjhfdhjfmngldldpmdfmbddbegbachgo

From a custom URL

URL
https://download.testnav.com/chrome-extension/update-n

CANCEL CONFIRM

The new TestNav Web App for ChromeOS and its extension will now be installed for users in the selected organizational unit as a kiosk app the next time they start their ChromeOS device.

Troubleshooting

- ✓ If the app doesn't appear: Double-check the URL and Extension ID are entered correctly.
- ✓ To verify installation: Restart a ChromeOS device in the selected organizational unit and confirm the app launches.
- ✓ For help: Contact your IT administrator or Pearson support (1-866-688-9555).

Glossary of Terms

- Organizational Unit: A group of users or devices in Google Admin console that share settings.
- Kiosk App: An app that runs in full-screen mode on ChromeOS devices, typically used for testing.
- Extension ID: A unique identifier for a Chrome extension.
- Manifest: A file that defines metadata and settings for a Chrome extension.